



LOCATION, MANUFACTURER	Gallatin (Nashville), TN. Infact is housed in a modern facility on an 11-acre site. Shipping from Nashville and expanding regional warehouses.
LOCATION, DISTRIBUTORS	You may purchase Infact products through any waterworks distributor in your area. We sell through waterworks distributors only.
ORIGIN OF PRODUCTS	Made in U. S. A. and the company is American owned.
AVAILABILITY	Infact ships standard iron products and parts to distributors same day if ordered before noon central time. Special orders, insulation and miscellaneous products are shipped within 1-5 business days. We are happy to inventory recurring orders of these items upon request.

ABOUT THE COMPANY

Infact Corporation began in 1994 with the introduction of the Foster Adaptor, a compact mechanical joint (MJ) restraint product. The company sells the Foster Adaptor and other products through waterworks distributors throughout the continental United States and Canada.

Infact manufactures several patented iron products and is the nation's largest manufacturer of waterworks waterproof insulation products.

PRODUCT SUPPORT

All calls to our toll-free number go directly to an associate who can also handle most product and technical questions. If you have an unusual issue, you will be transferred immediately to a technician. Our technical support team has decades of experience in water field operations.

WARRANTY AND LIABILITY

Infact warrants its products, when used in accordance with Infact's product literature and installation instructions, to be free from defects in material and factory workmanship for a period of one (1) year from the date of shipment from our factory. User shall determine the suitability of the product for his intended use before using. Infact makes no other warranty of any kind, expressed or implied. Infact is not responsible for consequential or incidental damages, loss of use damages, cost of repairs, or any other damages whatsoever in connection with the warranties set forth above, and no warranty shall apply to any product which is modified or changed, misused, or operated beyond its design capabilities. If Infact determines that the failure of any product was due to a defect in material or factory workmanship, Infact shall, in its sole discretion, return the purchase price or replace the defective product. Infact disclaims all other warranties, express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, and shall not be liable for any incidental, consequential, indirect, contingent or punitive damages or expenses associated with its products.



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